

RECEIVED

FEB 28 2011

City of Nevada City

***Friar Tuck's
Restaurant & Bar***
*111 No. Pine St.
Nevada City, Calif. 95959
530-265-9093 fax 530-265-9777
email gregfriars@gmail.com*

Feb 28, 2011

I am fully aware of the the conflict of wires and trees having lived here for 38 years but the communications with PG & E are getting worse and they need to attend to the public better. For instance, on Saturday, I had about 80 reservations and was waiting to call folks until I heard more. PG&E said more info would be available at noon. At noon they said they didn't know. Meanwhile, our voice mail picked up a bunch more reservation requests. I had staff on standby. At 2:30 I changed the voice mail to say we would get back to folks soon. In the next hour I picked up another 20 voice mails. People were really desperate. We don't get that many calls even on New Years Eve.

I was about to call it off at 3:30 when PG& E said the next update would be on Tuesday March 2. Two minutes later, my son told me that Beach Hut Deli had power. We opened.

Sunday, everything was fine (except for some lost food and a blown computer) until about 4:45. Now I have tons of staff on the clock, the place is open with lots of customers waiting and no power and no viable info from PG&E once again. We stuck it out then finally closed.

There is no reason why PG&E can't provide better info. I understand during storms they are really busy but someone must have known that power would be back on by dark Saturday. And Sunday, since the power had been on and off for days, sometimes for just a minute or so, we should be able to make decisions based on some reasonable info.

I don't know if is the City's position to request this of PG&E. I would be glad to be an information official for Town. In this time of modern communication, we should have easier access to important information.

Best Wishes,
Greg Cook

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MAR 02 2011

City of Nevada City

Margaret E. Eli
332 Adams St.
Nevada City, CA 95959

City of Nevada City
Public Works Dept.
Nevada City, CA 95959

To Whom It May Concern:

I wish to commend one of your city employees. I believe he said his name was Steve Ford. If I have that wrong, I hope you can figure out to whom I refer. He very kindly stopped on his way down Adams Street and offered to help me shovel out of my driveway. I have rheumatoid arthritis and was on the point of tears trying to shovel the heavy clumps of snow. I had to send my husband in because he had slipped on the ice. Steve's help got me out of my driveway and on my way within ten minutes. I am very grateful to him for his assistance.

Sincerely,



Margaret E. Eli